

**Charting a New Course:**  
Exploring New Directions in Juvenile Services  
June 27, 2005  
Tuscany Suites and Casino  
Las Vegas, NV

**Conference Evaluation Report**

“Charting a New Course: Exploring New Directions in Juvenile Services” was the second Governor’s Summit on Juvenile Justice. The conference brought together Nevada’s juvenile justice and mental health professionals. The Nevada Division of Child and Family Services and the Juvenile Justice Commission sponsored this conference. The conference took place at the Tuscany Suites and Casino in Las Vegas on June 27, 2005. Approximately 230 people attended the conference.

One hundred nineteen (119) attendees completed evaluation forms (52%). Participants were asked to score each workshop and the luncheon session on a scale of 1-5 (1=poor, 5=excellent). Attendees were also asked to answer open-ended questions about the conference as a whole.

This year each breakout session was assigned a workshop monitor. The monitor tallied the number of participants at the beginning and end of each session, and provided additional feedback not usually collected from conference evaluations. The information gathered by monitors is included in the individual session comments. A detailed table of participant distribution by workshop can be found on page five of this report.

**General Questions and Comments**

## About the Conference

1. Attendees were asked to rate the conference overall on a scale of 1-5 (1=unsatisfactory, 5=excellent). One hundred fourteen (114) of the 119 total respondents (96%) answered this question. The results are below.

<b>5 - Excellent</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>1 - Unsatisfactory</b>
29 (25%)	61 (54%)	23 (20%)	1 (1%)	0 (0%)

2. Participants were asked the open-ended question, “What did you like **most** about this conference.” The results can be found below.

- Networking. (11)
- Diversity of workshops and participants. (9)
- Development of future strategies. (5)
- Great to see the Governor has interest and supports the juvenile justice population. (2)
- Information provided was applicable to work situations. (2)
- “Thinking for a Change” presentation.
- All speakers were excellent.
- Breakfast session.
- Breakout sessions.
- During breaks and lunch they took care of us well!
- Case studies were interesting.
- Clarification of wraparound methods.
- Conference rooms and organization.
- Cunningham was great!
- Data driven information.
- Focus on mental health.
- Great effort to bring in high quality speakers.
- Length of sessions.
- Michele McCormick is a good speaker.
- New energy!
- New topics.
- Not lunch...
- Noticeable shift in addressing the needs of juvenile offenders from a multimodel approach.
- Organization and structure.
- Organized very well – easy registration, easy check-in, good coordination.
- Participants were on the same page.
- Seeing community partners and brainstorming with them.
- The assessment class.

- The Governor!
- The idea that we need to work together was in everything.
- The luncheon presentation was incredible.
- The timing of breakout sessions was adequate.
- Very well organized. The speakers were engaging and gave good overviews of mental health for the uninformed.
- Wraparound ideology.

3. Participants were asked the open-ended question, “What did you like **least** about this conference.” The results can be found below.

- The food. (11)
- Classes were too short. (4)
- Not enough focus on parent/family components. (2)
- Bathroom sinks did not work.
- Content of the Supervisors’ Session.
- Cunningham. He spent too much time on his own issues.
- Discussion in the “Co-occurring” session.
- Handouts were below average.
- Having to “work” during lunch.
- Hotel could have provided a better sound system.
- Lack of networking opportunities.
- Lack of respect for family members.
- Long day – had to fly from Reno.
- Luncheon presentation was addressed previously.
- Many repetitive ideas.
- Most presenters were not from Nevada so none of this applies to changing anything in our state.
- MST can only work some of the time, but everyone has instances when the parent really doesn’t want anything to do with the child no matter what type of support you give them.
- Not enough specifics on how to institute MST were presented.
- Only basics were discussed.
- Only having the opportunity to attend two of the four sessions that I wanted to see.
- People distracting the audience during the luncheon presentation.
- Racist presenter during MST session one workshop.
- Second hand smoke wafting in through the cooling system.
- Still did not answer what to do with mental health kids.
- The collaborative model.
- The Governor not knowing Willie Smith had retired.
- The haphazard way Nevada seems to be progressing.

- The lack of variety with sessions. It seems that this conference could have been done with everyone attending the same sessions together.
- The length of the workshops.
- The room was cold!
- Too much focus on mental health.
- Too much time was spent discussing the merits of an integrated approach. Does anyone really need to be sold on this model nowadays?
- Too short – enjoyed this more when it was two days!
- Wanted more details on how to overcome issues.
- Will any of this information lead to anything new in the bigger picture?
- Would have liked longer breaks in between classes.

## **Participant Distribution by Workshop**

Session #	Workshop Title	Participants present at beginning of session	Participants present at end of session	Overall score
1	Multisystemic Therapy: Long-Term Success with Serious and Chronic Juvenile Delinquents <b>Phillippe B. Cunningham</b>	44	44	4.21
1	Assessing and Treating Co-occurring Disorders <b>Scott M. Reiner</b>	28	30	4.04
1	Cognitive Behavior Intervention: The Thinking for a Change Program <b>P. Chip Coffey</b>	48	46	3.85
1	Psychotropic Medication Management and Its Impact on the Treatment of Juvenile Offenders <b>Robert Shubinski, Dana Arlien</b>	10	10	4.39
1	Understanding and Responding to Mental Health and Substance Abuse Problems Among Juvenile Offenders <b>Denise Herz</b>	50	47	4.00
2	Multisystemic Therapy: Long-Term Success with Serious and Chronic Juvenile Delinquents <b>Phillippe B. Cunningham</b>	45	47	4.02
2	Assessing and Treating Co-occurring Disorders <b>Scott M. Reiner</b>	21	22	4.43
2	Cognitive Behavior Intervention: The Thinking for a Change Program <b>P. Chip Coffey</b>	30	42	4.09
2	Psychotropic Medication Management and Its Impact on the Treatment of Juvenile Offenders	N/A	N/A	4.13

	<b>Robert Shubinski, Dana Arlien</b>			
<b>2</b>	Understanding and Responding to Mental Health and Substance Abuse Problems Among Juvenile Offenders <b>Denise Herz</b>	<b>42</b>	<b>43</b>	<b>4.47</b>
<b>3</b>	Administrator's Session: Expanding the Wraparound model to Achieve Better Outcomes for Youth in the Juvenile Justice System <b>Bruce Kamradt</b>	<b>56</b>	<b>53</b>	<b>4.34</b>
<b>3</b>	Supervisor's Session: What is Wraparound? Why You Might Care and How Supervisors Determine the Long-term Success or Failure of all Practice Innovation <b>Greg Dalder</b>	<b>19</b>	<b>20</b>	<b>3.94</b>
<b>3</b>	Direct Service Session: Writing and Implementing Effective Case Plans from a Multisystemic Treatment Model <b>Michele McCormick</b>	<b>53</b>	<b>53</b>	<b>3.93</b>

## Session Summary

Title/Presenter	Content	Presentation	Overall
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			<b>Score</b>
<b>Session 1</b>			
Multisystemic Therapy: Long-Term Success with Serious and Chronic Juvenile Delinquents <b>Phillippe B. Cunningham</b>	<b>4.22</b>	<b>4.19</b>	<b>4.21</b>
Assessing and Treating Co-occurring Disorders <b>Scott M. Reiner</b>	<b>4.07</b>	<b>4.00</b>	<b>4.04</b>
Cognitive Behavior Intervention: The Thinking for a Change Program <b>P. Chip Coffey</b>	<b>3.81</b>	<b>3.89</b>	<b>3.85</b>
Psychotropic Medication Management and Its Impact on the Treatment of Juvenile Offenders <b>Robert Shubinski, Dana Arlien</b>	<b>4.56</b>	<b>4.22</b>	<b>4.39</b>
Understanding and Responding to Mental Health and Substance Abuse Problems Among Juvenile Offenders <b>Denise Herz</b>	<b>3.97</b>	<b>4.03</b>	<b>4.00</b>
<b>Session 2</b>			
Multisystemic Therapy: Long-Term Success with Serious and Chronic Juvenile Delinquents <b>Phillippe B. Cunningham</b>	<b>3.93</b>	<b>4.11</b>	<b>4.02</b>
Assessing and Treating Co-occurring Disorders <b>Scott M. Reiner</b>	<b>4.53</b>	<b>4.33</b>	<b>4.43</b>
Cognitive Behavior Intervention: The Thinking for a Change Program <b>P. Chip Coffey</b>	<b>4.09</b>	<b>4.09</b>	<b>4.09</b>
Psychotropic Medication Management and Its Impact on the Treatment of Juvenile Offenders <b>Robert Shubinski, Dana Arlien</b>	<b>4.13</b>	<b>4.13</b>	<b>4.13</b>
Understanding and Responding to Mental Health and Substance Abuse Problems Among Juvenile Offenders <b>Denise Herz</b>	<b>4.41</b>	<b>4.53</b>	<b>4.47</b>
<b>Luncheon Session</b>			
New Directions: Multisystemic Treatment and Intensive Case Planning for High Risk Youth and their Families	<b>3.79</b>	<b>3.89</b>	<b>3.84</b>

<b>Michele McCormick</b>			
<b>Session 3</b>			
Administrator's Session: Expanding the Wraparound model to Achieve Better Outcomes for Youth in the Juvenile Justice System <b>Bruce Kamradt</b>	<b>4.30</b>	<b>4.38</b>	<b>4.34</b>
Supervisor's Session: What is Wraparound? Why You Might Care and How Supervisors Determine the Long-term Success or Failure of all Practice Innovation <b>Greg Dalder</b>	<b>3.82</b>	<b>4.06</b>	<b>3.94</b>
Direct Service Session: Writing and Implementing Effective Case Plans from a Multisystemic Treatment Model <b>Michele McCormick</b>	<b>3.88</b>	<b>3.98</b>	<b>3.93</b>

Scale: 1=poor, 5=excellent

## Session I Comments

Multisystemic Therapy: Long-Term Success with Serious and Chronic Juvenile Delinquents

*Phillippe B. Cunningham*

Monitor comments:

Was presenter	Was presenter	Was audience	Were questions	Begin/end on	How would you
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well prepared?	knowledgeable?	engaged?	answered?	time?	rate the session?
5	5	5	5	Pretty Close	5

Participants at beginning: 44

Participants at end: 44

Participant comments:

Content: 4.22

Presentation: 4.19

Overall Score: 4.21

Responses: 27

- Great introduction to the subject. (2)
- A lot of this stuff is not new and most of this presentation is already known by the average mental health worker.
- Could have left more time for questions.
- Great speaker!
- It was great to have an African-American presenter at the conference.
- Presenter had trouble bringing information down to an understandable level.
- The information regarding the topic was good, although the agenda of the presenter was unnecessary.
- The presenter does not seem culturally competent – he made many race related comments that were very negative toward white people. He qualified these comments by saying that “he is a racist.” If this were a white presenter it would not be tolerated.
- Very interesting, but I would have liked to get into more depth regarding the subject matter.

Assessing and Treating Co-occurring Disorders

*Scott M. Reiner*

Monitor comments:

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	4	3	Pretty Close	5

Participants at beginning: 28  
Participants at end: 30

Participant comments:

Content: 4.07  
Presentation: 4.00  
Overall Score: 4.04  
Responses: 14

- A little basic, but helpful nonetheless.
- Did not discuss or show how to treat co-occurring disorders. Didn't use any case studies.
- Excellent! One of the best trainings I've ever attended. It will actually be beneficial to my clinical practice.
- Good job covering so much material in a short amount of time.
- Good knowledge of various population and environments.
- Good presentation, but this might have been more helpful if Tx was stressed rather than Rx.
- More information dealing with sub-populations would have been helpful.
- One can never learn enough about assessment.
- Presenter had no knowledge of FAS and neurodevelopmental disorders, which are so important with our drug and alcohol exposed infants and children.
- Too much time was spent on definition and not enough on treatment recommendations.
- Unable to complete the information.

Cognitive Behavior Intervention: The Thinking for a Change Program  
*P. Chip Coffey*

Monitor comments:

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	5	5	Yes	5

Participants at beginning: 48  
Participants at end: 46

Participant comments:

Content: 3.81  
Presentation: 3.89  
Overall Score: 3.85  
Responses: 36

- Useful! (3)
- Handouts were quite helpful. (2)
- I would have appreciated more thorough role-playing and demonstration of the program. (2)
- Nice presentation, but very basic contents for the general public. (2)
- Good presentation – would have liked less time on the introduction and more time on the treatment model.
- It would have been good to have references for the content.
- Needed more time – too much information in too short a period. Excellent topic though...
- Presenter was difficult to hear at times.
- The content was good, but it just seemed to be things that I already knew.
- This sold a product rather than focused on content.
- Very good overview.

Psychotropic Medication Management and Its Impact on the Treatment of Juvenile Offenders

*Robert Shubinski, Dana Arlien*

Monitor comments:

- Useful information.
- Could be worthwhile to have them expand their presentation and request a one or two day workshop specific to the topic.

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	5	5	Pretty Close	5

Participants at beginning: 10  
Participants at end: 10

Participant comments:

Content: 4.56

Presentation: 4.22  
 Overall Score: 4.39  
 Responses: 9

- This could have been a full day workshop.
- Would have appreciated more about the controversies surrounding the use of medication.

Understanding and Responding to Mental Health and Substance Abuse Problems Among Juvenile Offenders  
*Denise Herz*

Monitor comments:

- Very good session/information.

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	5	5	Pretty Close	5

Participants at beginning: 50  
 Participants at end: 47

Participants comments:

Content: 3.97  
 Presentation: 4.03  
 Overall Score: 4.00  
 Responses: 31

- Not enough time – I would have liked more mention of parent/family involvement. (5)
- Great overview on integrated services concepts.
- Great! The instructor was very knowledgeable in this area.
- I would have liked this presentation to go into more detail. Is it possible to bring her back?
- It's nice to see that we are not the only ones having the problems with treatment of mental health kids.
- More interaction with the group would have helped us understand the unique circumstance of each jurisdiction represented in the group.
- Spent too much time on problems. As a therapist who has been working with youth for years I already understand the problems!
- Unfortunate that time ran short as the day started late.

## Session II Comments

Multisystemic Therapy: Long-Term Success with Serious and Chronic Juvenile Delinquents

*Phillippe B. Cunningham*

Monitor comments:

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
4	5	4	5	Yes	5

Participants at beginning: 45

Participants at end: 47

Participant comments:

Content: 3.93

Presentation: 4.11

Overall Score: 4.02

Responses: 28

- Dr. Cunningham is knowledgeable, informative and funny. A wealth of knowledge in a comedian. (2)
- Funny presenter, but there were no handouts and the discussion did not show HOW.
- Good introduction to MST.
- Good presentation however for a mental health worker in Las Vegas this is a familiar concept.
- Great presenter.
- Powerpoint was not properly conveyed to the group.
- Presenter definitely has the right ideals.

Assessing and Treating Co-occurring Disorders

*Scott Reiner*

Monitor comments:

- Presentation was a good catalyst for discussions concerning how treatment becomes integrated with safety and security.
- Underscored the tendency to use behaviors arising from mental illness and/or substance dependence to deliberate “acting out behaviors.”

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	3	4	Pretty Close	4

Participants at beginning: 21  
Participants at end: 22

Participant comments:

Content: 4.53  
Presentation: 4.33  
Overall Score: 4.43  
Responses: 15

- Best speaker of the conference – this was well organized and thought out.
- Good class engagement.
- Good materials and introduction.
- I liked the talk about promising practice and best interventions.
- Scott was great!
- Would have liked more information about treatment.

Cognitive Behavioral Intervention: The Thinking for a Change Program  
*P. Chip Coffey*

Monitor comments:

- Very good. I would recommend him for all JJ/MH staff.
- I would love to have this speaker present at my state facility.

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	4	5	Yes	5

Participants at beginning: 30  
Participants at end: 42

Participant comments:

Content: 4.09  
Presentation: 4.09  
Overall Score: 4.09  
Responses: 23

- Great job! Very impressionable. He is very knowledgeable in his subject. This information will impact my practice in a positive way.

- I'm already doing these things with the adolescents I work with.
- Loved the handouts. The discussion was good as well.
- Metaphors were well used in explanations.
- Terrific job throughout. This was fun and took a “desirable” pace.
- The content of this session is good but was not presented in a very clear manner.

Psychotropic Medication Management of Its Impact on the Treatment of Juvenile Offenders

*Robert Shubinski, Dana Arlien*

Monitor comments:

\* Monitor comments and scores are unavailable for this workshop.

Participant comments:

Content: 4.13  
 Presentation: 4.13  
 Overall Score: 4.13  
 Responses: 16

- Not having handouts took away from the experience! (2)
- Interesting the organizers chose a M.D. who isn't respected in Reno to give this presentation.
- Limited knowledge of discussion of youth in various environments and the impact of medication.
- More practical examples of juvenile offenders who need MST are necessary.
- Need to bring this to child and adolescent psychiatrists in the audience.
- Presenter seemed to speak from a book rather than personal experience.
- Very good – refreshing approach. I learned a lot.
- Very informative and refreshing.

Understanding and Responding to Mental Health and Substance Abuse Problems Among Juvenile Offenders

*Denise Herz*

Monitor comments:

- Not enough handouts. Many attendees were asked to share.
- More time would have been appropriate.
- Relevant information was presented.

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
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5	5	4	4	Yes	5
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Participants at beginning: 42

Participants at end: 43

Participant comments:

Content: 4.41

Presentation: 4.53

Overall Score: 4.47

Responses: 32

- Appropriate to my workload.
- Excellent speaker – I really enjoyed hearing the summations.
- Fantastic and data driven. Very relevant.
- Lots of information but easy to understand.
- Not enough time to get it all done.
- Not much new in this presentation – it’s hard to relate to where we are at in Nevada. Time to get rid of the overheads too.
- The instructor was very knowledgeable about her field.

## Luncheon Session

New Directions: Multisystemic Treatment and Intensive Case Planning for High Risk Youth and their Families

*Michele McCormick*

Content	Presentation	Overall Score
3.79	3.89	3.84

Responses: 114

Scale: 1=poor, 5=excellent

Participant comments:

- It was difficult to listen and focus with the continual cleaning of tables and side conversations. (7)
- Reiterated Dr. Cunningham’s presentation too much. (5)
- Fragmented presentation and not much new information. (4)
- Great presenter! (3)
- This felt like a sales pitch. (3)
- Poorly presented. The speaker quickly lost the attention of the audience. (2)



- I already do the things she mentioned.
- Did not have very good discussion of MST.
- Dynamic!
- Encouraged everyone to consider change.
- Good handouts but the case model is still not clear.
- Good handouts.
- Good topic.
- Had energy and enthusiasm.
- It's a tough job to present during lunch. She pulled it off well.
- Not helpful or interesting.
- Sometimes it's difficult to sit through another presentation during lunch.
- Sounds great, but her ideas can't really happen on the state level.
- The food was terrible!
- Too basic – this was not engaging.
- Very good point on keeping things family driven.
- Why are peer programs listed as questionable?

## Session III Comments

Administrator's Session: Expanding the Wraparound model to Achieve Better Outcomes for Youth in the Juvenile Justice System  
*Bruce Kamradt*

Monitor comments:

- Could have used more time – he moved too quickly through final slides.

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	5	5	Pretty Close	5

Participants at beginning: 56  
 Participants at end: 53

Participant comments:

Content: 4.30  
 Presentation: 4.38  
 Overall Score: 4.34  
 Responses: 37

- Complex but doable.
- Finally, a “how-to-do-it” session.
- Good for Milwaukee, but how would you make this work anywhere else?
- Great example of how wraparound works. This was wonderful.
- Great ideas for system change.
- I wanted more – how do we implement this?
- Needed more time for interactive discussion amongst participants and presenter.
- Outstanding!
- Presenter really knew subject well.
- The “Pooled Funds” model is awesome.
- The facilitator forgot handouts which was not conducive to following the training.
- Very detailed and patient explanations. Lots of facts along with policy.
- Would have enjoyed a Q & A.

Supervisor’s Session: What is Wraparound? Why You Might Care and How Supervisors Determine the Long-term Success or Failure of all Practice Innovation

*Greg Dalder*

Monitor comments:

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	5	5	Yes	5

Participants at beginning: 19

Participants at end: 20

Participant comments:

Content: 3.82

Presentation: 4.06

Overall Score: 3.94

Responses: 17

- Doesn’t seem to be workable for Corrections without major system changes.
- This was too basic for supervisor level work.
- Very informative, detailed and well thought out.

Direct Service Session: Writing and Implementing Effective Case Plans from a Multisystemic Treatment Model

*Michele McCormick*

Monitor comments:

- I think people would have wanted something more concrete with solutions to the tough cases.

Was presenter well prepared?	Was presenter knowledgeable?	Was audience engaged?	Were questions answered?	Begin/end on time?	How would you rate the session?
5	5	4	5	Yes	4

Participants at beginning: 53

Participants at end: 53

Participant comments:

Content: 3.88

Presentation: 3.98

Overall Score: 3.93

Responses: 43

Participant comments:

- Could have used more time. (4)
- Content is useful, but this seems to contradict the wraparound approach.
- Good interaction – more interesting than the previous sessions.
- I knew all of this already. Presenter needs more current information.
- I need more of this class!
- Michele helped me out a lot. As a student it was interesting to listen to actual professionals in the field.
- Needed more time for group planning. This obstructed the learning of this method.